

NE

PORTFOLIO

PRODUCT DESIGNER

Neil Estandarte



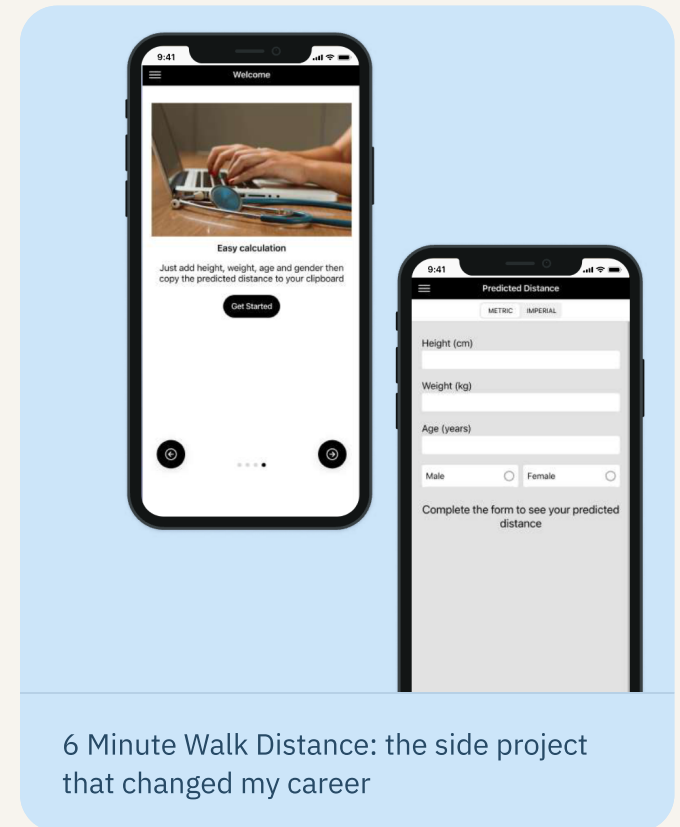
Research · Design · Code · AI

ABOUT

From cardiac nurse to product designer

I came to design from the hospital floor. As a cardiac rehab nurse I couldn't find a 6-minute-walk-distance calculator for my patients, so I researched, designed and built one myself.

That side project became a career. I now design end-to-end products for healthcare, media, travel and finance teams, and I write front-end code to ship what I design.



6 Minute Walk Distance: the side project that changed my career

UX research

Interviews, workshops and customer journey mapping that move roadmaps

Product & UI design

Accessible, brand-true interfaces across mobile, tablet and desktop

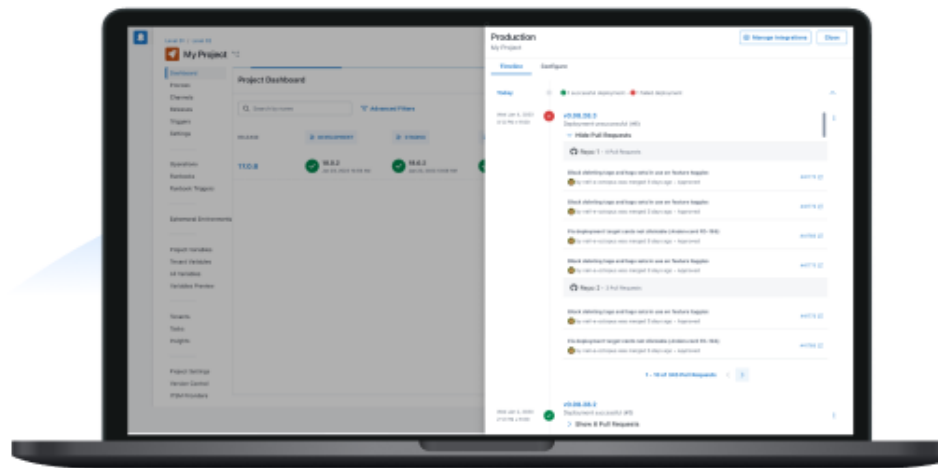
Front-end development

I build and maintain what I design, from prototypes to production

CASE STUDIES

Selected work

01	Octopus Deploy	An environment timeline engineers found on their own	DevOps · Web
02	Flight Centre	Elevating the booking experience for travel agents	Travel · Web
03	Doctors' Health Fund	An award-winning member app that cut support calls	Health insurance · Mobile
04	Cardihab	Creating a cardiac rehab companion	Digital health · Mobile
05	Gentu	Re-imagining medical practice software	Health tech · Web



OCTOPUS DEPLOY · LATEST WORK

An environment timeline engineers found on their own

Challenge

Answering "what happened in this environment?" meant piecing history together project by project.

Solution

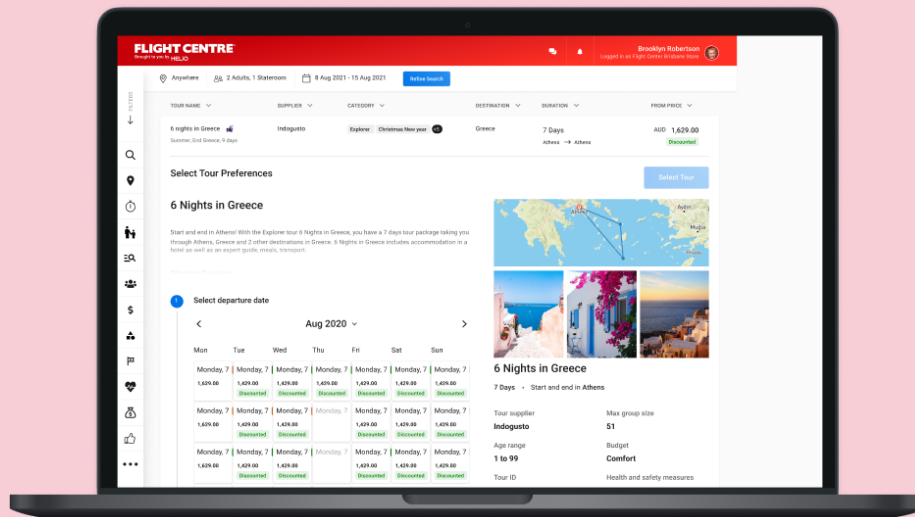
A timeline of every deployment in an environment, with history, status and redeploy in one place, delivered in short, sharp iterations.

UX research

UX/UI design



**FLIGHT
CENTRE**



FLIGHT CENTRE • TRAVEL BOOKING

Elevating the booking experience for travel agents

Challenge

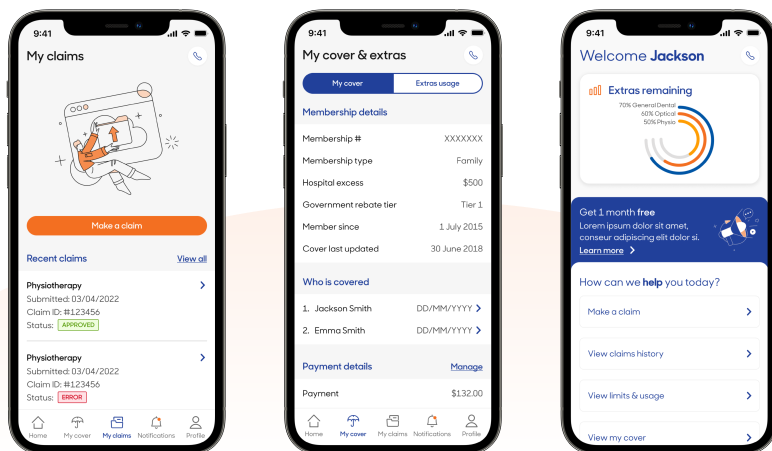
Booking tours meant wrangling complex product data across a slow, fragmented flow: multiple stops, suppliers, departure dates and pricing.

Solution

A streamlined booking experience built on data-driven design, clustering tour information so agents could compare dates and prices at a glance.

UX research

UX/UI design



DOCTORS' HEALTH FUND • HEALTH
INSURANCE

An award-winning app for health insurance members

Challenge

Making a claim or checking cover meant calling the fund, so routine questions filled the support queue and slowed members down.

Solution

A member app with a streamlined claims flow, clear claim status, and cover and extras at a glance: self-service that took pressure off the phones.



UX research

UX/UI design

CARDIHAB · DIGITAL HEALTH

Creating a cardiac rehab companion

Challenge

Traditional cardiac rehab has real barriers like geography, parking and time-poor clinical staff, and tracking medicine adherence between visits is hard.

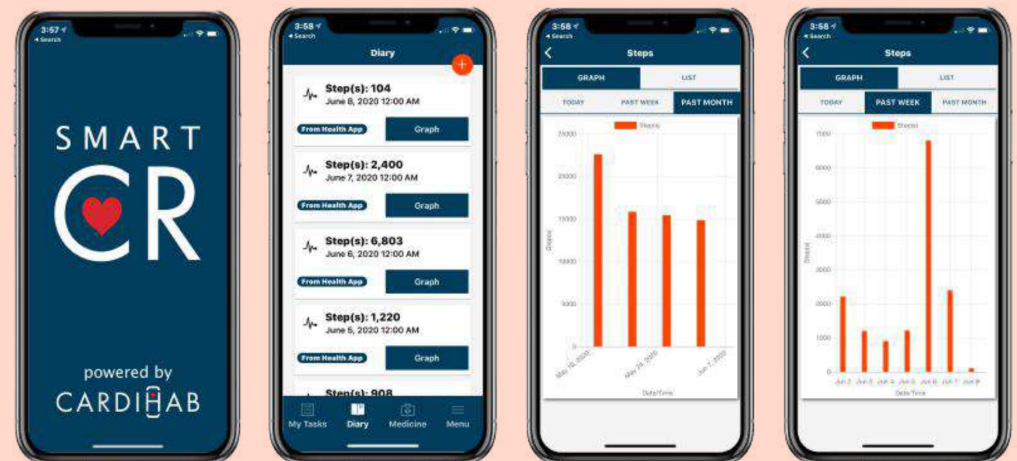
Solution

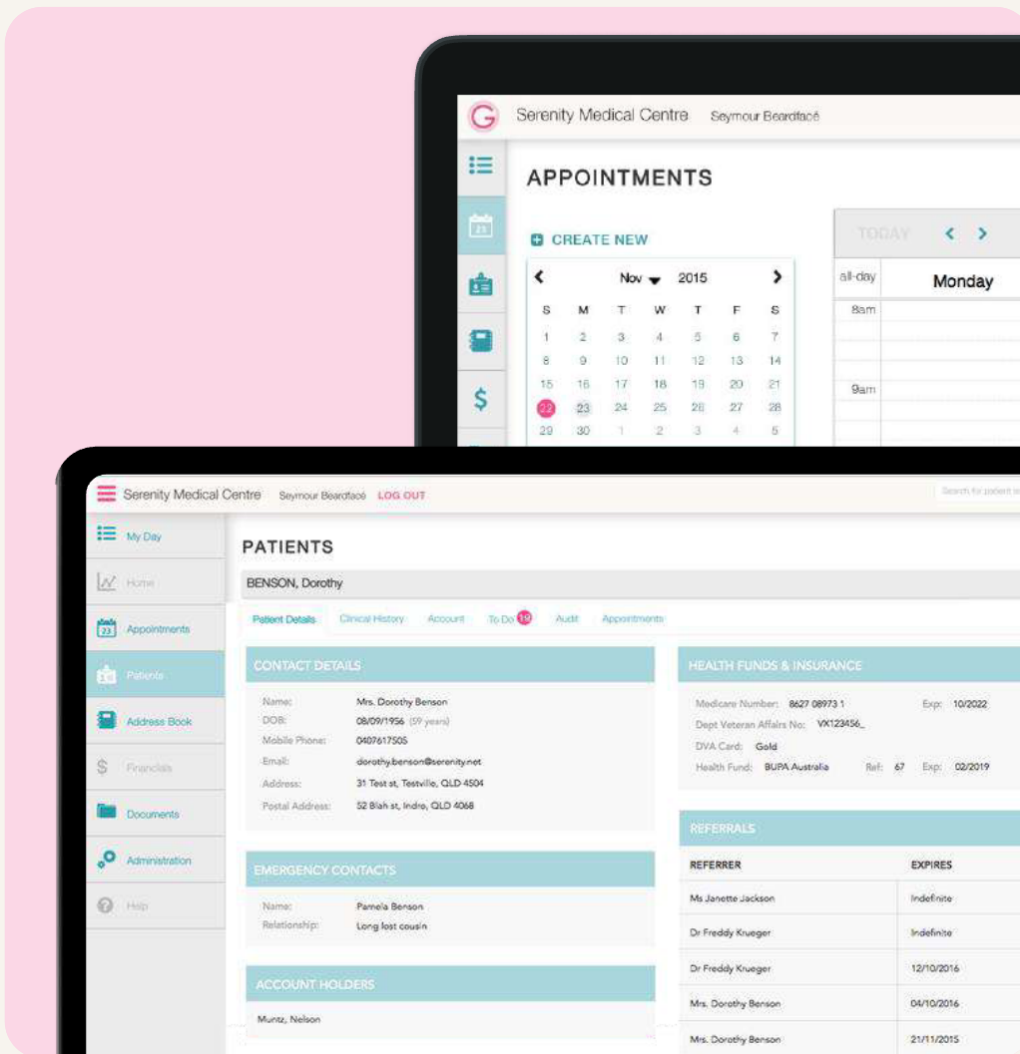
A patient app for hybrid rehab: a guided program, self-reported health data and medicines, and resources patients work through at their own pace.

UX research

UI design

App development





GENTU · HEALTH TECH

Re-imagining medical practice software

Challenge

Traditional practice software meant on-site servers, maintenance visits and ongoing costs, a burden practice managers shouldn't have to carry.

Solution

A cloud practice management platform with appointment scheduling, document management, invoicing and billing, and consult notes, designed and built for the browser.

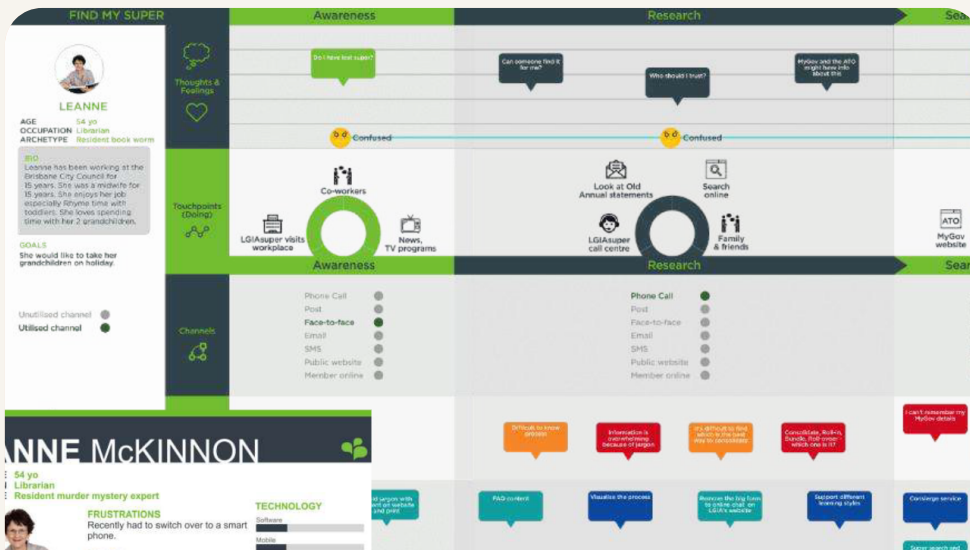
UX research

UI design

Front-end development

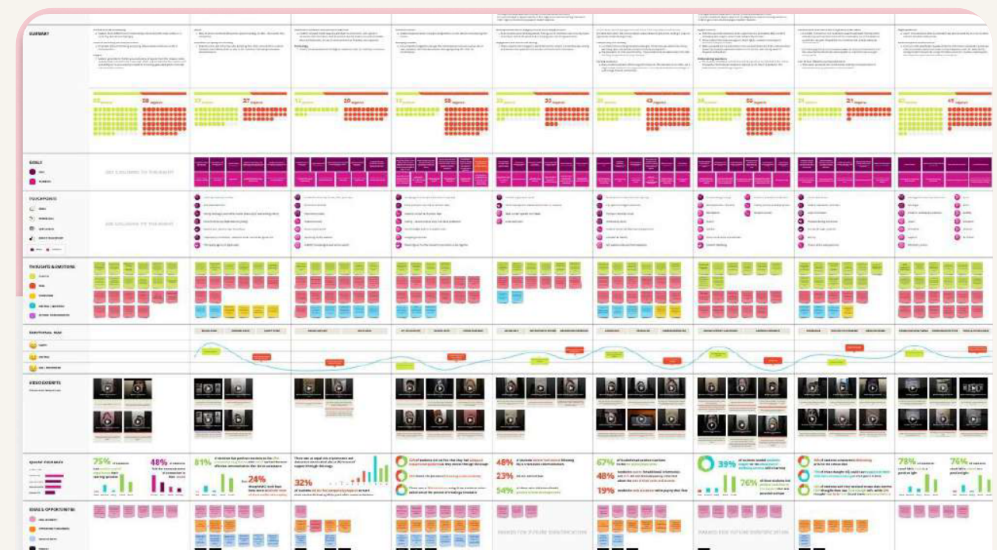
Research that changes roadmaps

Customer journey maps built from cross-department research covering pains, channels, touch-points and champions, presented as a case that good design is good business.



LGIAsuper

Won C-level buy-in; easy super consolidation landed on the company roadmap



Macquarie University

Shaped digital transformation and triggered the hiring of a dedicated service designer

NE

THANK YOU

Let's build something delightful

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Product Designer